



JOANNA ROBERTS  
BRIDAL ALTERATIONS & DRESSMAKING

## TERMS AND CONDITIONS

- You are entering into a contract with Joanna Roberts Bridal. I am an independent seamstress and I am wholly responsible for the alterations of your gown.
- The measurements and pinning at your first fitting will be used to alter your gown.
- If style variations from the original are requested, these are at the discretion of the seamstress.
- Please commit to these measurements as any weight loss or gain from this point may result in extra alteration costs and or potential rush fee's being applied for extra fitting charges.
- All alterations costs will be discussed and agreed with you at your first fitting. An invoice will be sent listing the intended alterations with a total for the work listed. Payments are made directly via BACS transfer, please put the brides name as the reference.
- Any further changes or alterations that the dress requires, which are not initially discussed will be charged in addition to the estimated initial cost and a follow up invoice will be sent.
- If you forget your shoes at any fittings, a cancelation fitting fee may will be charged at £35, if an additional fitting is required.
- Please be on time as your delay can reduce the length of your fitting time.
- Your dress cannot be stored beyond your final fittings and will be ready to be take home at this point.
- Please ensure you are happy with your alterations and make any requests at the appointment. Any additional follow up fittings may incur extra charges.
- Once your dress has been collected it is your responsibility to store her and look after her.
- Please note that train bustles are added at your request, they are not bomb proof and will be released if you stand on it or if one of your guests stands on it. This is to ensure the damage to your dress is limited.